

Specified Commercial Transactions

Service Provider	Sanshin Industries Co., Ltd.	
Representative	Representative Director Tatsuaki Sego	
Head office location	13 Obu Aza Myoga, Yamada-cho Kita-ku, Kobe-shi, Hyogo-ken, Japan 651-1101	
Contact Information	Please contact us using the inquiry form on our homepage. <ul style="list-style-type: none">• Operation of the rental villa HOLIDAY HOUSE HACO MEGANE• Any business related to the above	
Service Details	Payment fee	Depends on accommodation plan
Payment method	The payment method specified on the reservation form on our website (advance card payment). Card payments and cash payments on site are not accepted.	

Credit card payment refunds	A) If a refund is granted in accordance with the cancellation policy, we will refund the remaining amount, minus the bank transfer fee, via bank transfer within one month of the cancellation date. B) In the case of duplicate payments or other payments made in error, the remaining amount, minus the refund fee, will be refunded by your credit card company. C) If accommodation becomes difficult due to circumstances such as bad weather, we will refund the full amount within one month of the confirmed date. D) In cases other than A, B, and C above, a 100% cancellation fee will be charged, and therefore no refunds will be issued.
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